

**PROCUREMENT OF ENDPOINT PROTECTION AND MONITORING
SOFTWARE WITH TWO YEARS SUPPORT FOR THE OFFICE OF
COMMISSIONER STATE TAX AND OFFICE OF INSPECTOR
GENERAL, DEPARTMENT OF STAMPS & REGISTRATION,
GOVERNMENT OF UTTARAKHAND**

PROCUREMENT OF ENDPOINT PROTECTION AND MOINTORING SOFTWARE WITH TWO YEARS SUPPORT FOR THE OFFICE OF COMMISSIONER STATE TAX AND OFFICE OF INSPECTOR GENERAL, DEPARTMENT OF STAMPS & REGISTRATION, GOVERNMENT OF UTTARAKHAND

1. World Bank is financing the **Uttarakhand Public Finance Management Strengthening Project** and intends to apply part of the proceeds for which this invitation for quotations is issued. The attention of interested Bidders is drawn to paragraphs 3.14 and 3.17 of the World Bank Procurement Regulations, July 2016 revised in November 2017 and August 2018 (“Procurement Regulations”), setting forth the World Bank’s policy on conflict of interest and paragraph 3.32 on Fraud and Corruption. ,
2. **You are invited to submit your most competitive quotation for the following software latest by 14th Feburary 2023 upto 1500 Hrs in the format as annexed**

3. **GENERAL REQUIREMENTS**

UKPFMS is looking for an EPP/APT including VPN and support for two years solution to cover approximately 200 Endpoints, a mix of Windows, MAC, Linux OS. The solution is expected to cover Mobile Devices such as android and IOS.

a . Prevention & Detection - The solution should offer comprehensive protection against common and advanced attack vectors. It should offer a combination of signature-based malware protection, Cloud-based Threat Detection, and Anti Exploit to detect unknown threats and compromised devices with dynamic analysis of threats using a sandbox.

b. Software Inventory Management: The solution should provide visibility into installed software applications and license management to improve security hygiene. You can use inventory information to detect and remove unnecessary or outdated applications that might have vulnerabilities to reduce your attack surface.

c. Vulnerability Dashboard: The solution should help manage organizations attack surface. All vulnerable endpoints are easily identified for administrative action.

d. Centralized Deployment and Provisioning: The solution should allow administrators to remotely deploy endpoint software and perform controlled upgrades. Makes deploying agent configuration to thousands of clients an effortless task with a click.

e. EPP/APT Operations – Management and operations functions that are important for the administrators' convenient daily operations of solution. Solution should support multiple Multitenancy features .

Sr. No	Description	No of Units	Time Period of Delivery	Place of Delivery
1	Supply and installation of EPP /APT Subscription for end points includes VPN /ZTNA agent EPP/ APT , on- Prems EMS with premium 2 Years Support With following functionality <ul style="list-style-type: none"> • Central Logging and Reporting • Vulnerability agent and remediation • Web Filtering • Next Generation Endpoint Security • Removable Media Control • Automated End point Quarantine 	200	01 Week	Office of Inspector General, Department of Stamps & Registration, Government of Uttarakhand, State Tax Building, Ring Road Dehradun.

4. Bid Price

- The supply order shall be for the full quantity as described above. Corrections, if any, shall be made by crossing out, initialing, dating and re-writing.
- GST tax shall be shown separately.
- The rates quoted by the bidder shall be fixed for the entire duration of the contract and shall not be subject to adjustment on any account.
- The Prices shall be quoted in Indian Rupees only.
- GST shall be paid as per the prevailing rates of Govt. of India.
- The quotations shall be evaluated for the complete package and GST shall not be taken into account in evaluation.

NOTE: PLEASE MENTION THE REFERENCE NO. AND GST NO. IN YOUR COVERING LETTER.

5. Each bidder shall submit only one quotation.

6. Warranty and Support

- The bidder should have the Back-to-Back support agreement with OEM, till the completion of the support period of the entire solution to ensure the smooth functioning and to achieve the highest uptime on the offered solution.
- Software updates and upgrades at no cost to Departments

7. Validity of Quotation: Quotation shall remain valid for a period not less than 90 days after the deadline date specified for submission.

8. Condition of Payment

Sr No	Deliverable	Payment Percentage	Documents for Payment
1	Delivery of ENDPOINT PROTECTION AND MOINTORING SOFTWARE	40% of the Contract Value	Submission of original Challan
2	Installation, Configuration and Integration of Endpoint Protection, Detection & Response license	60% of the contract value	Installation Certificate Support Certificate for purchased tenure

E-mail: ukpfmswb@gmail.com]

SIGN & SEAL OF THE BIDDER

Format of Quotation

Sr. No	Description	No of Units	Time Period of Delivery	Place of Delivery
1	Supply and installation of EPP /APT Subscription for end points includes VPN /ZTNA agent EPP/ APT , on- Prems EMS with premium 2 Years Support With following functionality <ul style="list-style-type: none">• Central Logging and Reporting• Vulnerability agent and remediation• Web Filtering• Next Generation Endpoint Security• Removable Media Control• Automated End point Quarantine	200	01 Week	Office of Inspector General, Department of Stamps & Registration, Government of Uttarakhand, State Tax Building, Ring Road Dehradun.

Total GST (In Figures and Words):

Total Quote Price (Including GST):

The financial evaluation of bids will be based on the total amount excluding GST (which shall be paid as per the prevailing rates of Govt. of India) We agree to provide the above equipment in accordance with the technical specifications and terms and conditions provided and as per the rates quoted by us in the format of quotations. We hereby certify that we have taken steps to ensure that no person acting for us or on our behalf will engage in bribery.

Date
Place:

Signature of the Authorized Person

ATTACHMENT

FORMAT OF SUPPLY ORDER

To:

Sub: PROCUREMENT OF ENDPOINT PROTECTION AND MOINTORING SOFTWARE WITH TWO YEARS SUPPORT FOR THE OFFICE OF COMMISSIONER STATE TAX AND OFFICE OF INSPECTOR GENERAL, DEPARTMENT OF STAMPS & REGISTRATION, GOVERNMENT OF UTTARAKHAND

Dear Supplier,

Your quotation having ref. no. _____ dated _____ for PROCUREMENT OF ENDPOINT PROTECTION AND MOINTORING SOFTWARE WITH TWO YEARS SUPPORT FOR THE OFFICE OF COMMISSIONER STATE TAX AND OFFICE OF INSPECTOR GENERAL, DEPARTMENT OF STAMPS & REGISTRATION, GOVERNMENT OF UTTARAKHAND has been accepted and approved. You are requested to kindly supply the following Software along with license s at the rates quoted by you and specified against each as per the specifications and terms and conditions specified hereunder:

Sr. No	Description	No of Units	Time Period of Delivery	Place of Delivery
1	Supply and installation of EPP /APT Subscription for end points includes VPN /ZTNA agent EPP/ APT , on- Preams EMS with premium 2 Years Support With following functionality <ul style="list-style-type: none">• Central Logging and Reporting• Vulnerability agent and remediation• Web Filtering• Next Generation Endpoint Security• Removable Media Control• Automated End point Quarantine	200	01 Week	Office of Inspector General, Department of Stamps & Registration, Government of Uttarakhand, State Tax Building, Ring Road Dehradun.

Total Supply Order Value including GST: Indian Rupees _____

SIGN & SEAL OF THE BIDDER

Annexure-A -Terms and Conditions

Terms & Conditions:

- 1. Installation for the Software :** The Software installation should be started within 01 week from the date of issuance of the supply order.
- 2. Place of Delivery:** Office of Inspector General, Department of Stamps & Registration, State Tax bhlg Ring Road , Dehradun -248001, Uttarakhand, India.
- 3. Billing Address:** Project Director, Uttarakhand Public Finance Management Strengthening Project, Fourth Floor Directorate of Urban Development, Near Bhel Chowk , Dehradun -248001, Uttarakhand, India
- 4.** GST shall be paid at actual prevailing on the date of supply.
- 5.** The service shall be provided 24*7 in case of any technical issues should be rectified within one working day from the intimation of the fault.
- 6.** Payment shall be made within 30 days from the date of successful installation and acceptance by the purchaser.
- 7.** The Liquidated Damage (LD) charges shall be applicable at the rate of 0.5% per week of the total supply order value of the delayed equipment subjected to a maximum of 10% of the total supply order value
- 8.** The quantity as stated in document may be increased or decreased by 20% of the total quantity as stated the document

Date:

Place: Dehradun

Bidder's Authorization Certificate
(To be filled by the Bidder)

To,
The
Project Director
Uttarakhand Public Financial Management Strengthening Project
Fourth Floor, Directorate of Urban Development ‘
Dehradun

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- A. We _____, (name and address of the OEM) who are the original manufacturers of items _____ hereby authorize _____ to bid, negotiate and conclude the contract with you against Tender No _____ for the following goods _____ which are manufactured by us . As an OEM we assure & honor to undertake timely supply and back to back support with services and spares for the offered product for a period as applicable by the comprehensive warranty terms of this tender directly through us or our channel partners, distributors, authorized service centers.
- B. We also certify that _____ are authorized by us to provide technical service support, warranty and upgrade support for the goods manufactured by us.
- C. The goods being supplied under this tender are not at the end of their life period and can survive for a period of 2 years.
- D. We also undertake to provide or make available the required spares for the products manufactured/supplied for the said tender for the warranty period as mentioned in the RFP.
- E. We undertake to provide necessary software, software updates/patches for the supplied goods for free of cost.
- F. We assure that regular updates/information shall be provided to the bidder and their technical personnel with relevant technical literature, training and skill transfer workshops etc. on a regular basis.
- G. We also certify that our company--_____ is not blacklisted by any State/Central Government department/agencies, Public/Private Sector Units.
- Name of the OEM Authorised signatory
Signature, Seal & Date
Contact
Number Email
-

Technical Compliance Statement

ENDPOINT PROTECTION AND MOINTORING SOFTWARE			
S/No		Requirement	Compliance
1	Centralized Management	Simplified management and policy enforcement with Enterprise Management Server	
2	Features	Endpoint must have features like antivirus, web filtering, application control, Sandbox, Ipsec/SSL VPN, USB Control, Software Inventory, Vulnerability Scanning, Endpoint Quarantine, Security Posture Check, Centralized Management and Deployment.	
3		Endpoint features including compliance, protection, and secure access into a single, modular lightweight client	
4		The solution should Windows AD Integration helps sync organizations AD structure into Centralized Management server so same OUs can be used for endpoint management.	
5		The proposed system shall be able to queries a real time database of over 100 million + rated websites categorized into 70+ unique content categories.	
6		Real-time Endpoint Status always provides current information on endpoint activity & security events.	
7		Should support Endpoint Quarantine to quickly disconnect a compromised endpoint from the network and stop it from infecting other assets.	
8		Vulnerability Dashboard to manage organizations attack surface. All vulnerable endpoints are easily identified for administrative action.	
9		VPN	Should have VPN client capability for SSL and IPsec VPN
10	The VPN profile and other configuration should be pushed from centralized console.		
11	Should be able to disable VPN setting by users from Centralized console.		
12	Should be able to control "save password" "Auto connect" and always up feature from Centralized console.		
13	Vulnerability Scan	Should have inbuilt Vulnerability Scan feature in same client.	
14		The Vulnerability Scan feature shall be configured against different profiles.	
15		Vulnerability Scan shall scan the end point once client joined the centralized console.	
16		It should be able to scan the OS and recommend for patch.	
17		The centralized console shall be able to push policy to client to install the patches.	
18	General	User shall not able to uninstall or interrupt the client even when user has admin password.	
19		Client agent able to send software inventory of end point to Centralized console.	
20		Should be able to block the removable media access.	
21		The Centralized console shall be able to push the dynamic object to push same OEM firewall.	
22		The centralized console shall be able to detect "On Network" and "Off Network"	

23		The agent shall be able to quarantine the end point if policy pushed from centralized console.	
24		Must be able to integrate with existing firewall and can send the compliance tag to firewall for compliance checks.	
25		Client must support Window 7, Windows 8, Windows 10, Windows server 2008 and later, macOS 11 and later, iOS 9.0 and later, Android 5.0 and later and Linux	
26		Reporting License with minimum 5 GB per day log storage must be quoted with the solution	
